



MARCH 13 - 19, 2023



ACCOUNT MANAGER GUIDE

To access tickets/parking go to <https://am.ticketmaster.com/copperheads>

1. Log in using your AccountManager username and password (if you do not know your password or logging in for the first time, click the “forgot password” and follow the prompts to reset your password. You can then login with that new information. The username is your email address.)



2. Once signed in, you can view your tickets/parking on your phone or you have the ability to transfer tickets/parking by clicking on “Manage Tickets”.





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2. To transfer tickets/parking for an individual day, click on the day you would like to transfer from

3. On the individual day's page, select "Transfer"

4. Select the tickets that you wish to transfer



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5. Once all tickets are selected, click “Continue” on the bottom right to proceed and then “Add” for a new recipient or select a recipient from the list and click “Transfer” at bottom right.

FRIDAY TICKETS

2022 Valspar Championship Friday
Fri, Mar 18, 2022 • Multiple Times
Palm Harbor, FL — Innisbrook Copperhead Course

TICKETS SELECTED FOR TRANSFER [EDIT](#)

Grounds 1, 1

Transfer Tickets

Add a new recipient or select an existing recipient to transfer the selected tickets to. Once selected, click Transfer. To edit the tickets you are transferring, click Edit.

Add A New Recipient

First Name *

Last Name *

Email *

Add a Message (Optional)

255 Character(s) Remaining

Cancel **Transfer**

6. To transfer tickets/parking from multiple days, select the “Transfer” button on the Manage Tickets page.

Transfer

Find an event

FRIDAY TICKETS

2022 Valspar Championship Friday
Fri, Mar 18, 2022 • Multiple Times
Palm Harbor, FL — Innisbrook Copperhead Course

Select Event

SATURDAY TICKETS

2022 Valspar Championship Saturday
Sat, Mar 19, 2022 • Multiple Times
Palm Harbor, FL — Innisbrook Copperhead Course

Select Event



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7. Select the individual days you wish to transfer, and click “Next”

valspar CHAMPIONSHIP BUY TICKETS HERE SPECTATOR TIPS MANAGE TICKETS Contact Us

Select All (2) Next

FRIDAY TICKETS 2022 Valspar Championship Friday
Fri, Mar 18, 2022 • Multiple Times
Palm Harbor, FL — Innisbrook Copperhead Course

SATURDAY TICKETS 2022 Valspar Championship Saturday
Sat, Mar 19, 2022 • Multiple Times
Palm Harbor, FL — Innisbrook Copperhead Course

8. In the first pop up asking to transfer same seats across events, select “No”

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Selected (2 of 2) Next

TRANSFER - SELECT TICKETS

Transfer same seat(s) and/or parking ticket(s) for all selected events?

No Yes

FRIDAY TICKETS 2022 Valspar Championship Friday
Fri, Mar 18, 2022 • Multiple Times
Palm Harbor, FL — Innisbrook Copperhead Course

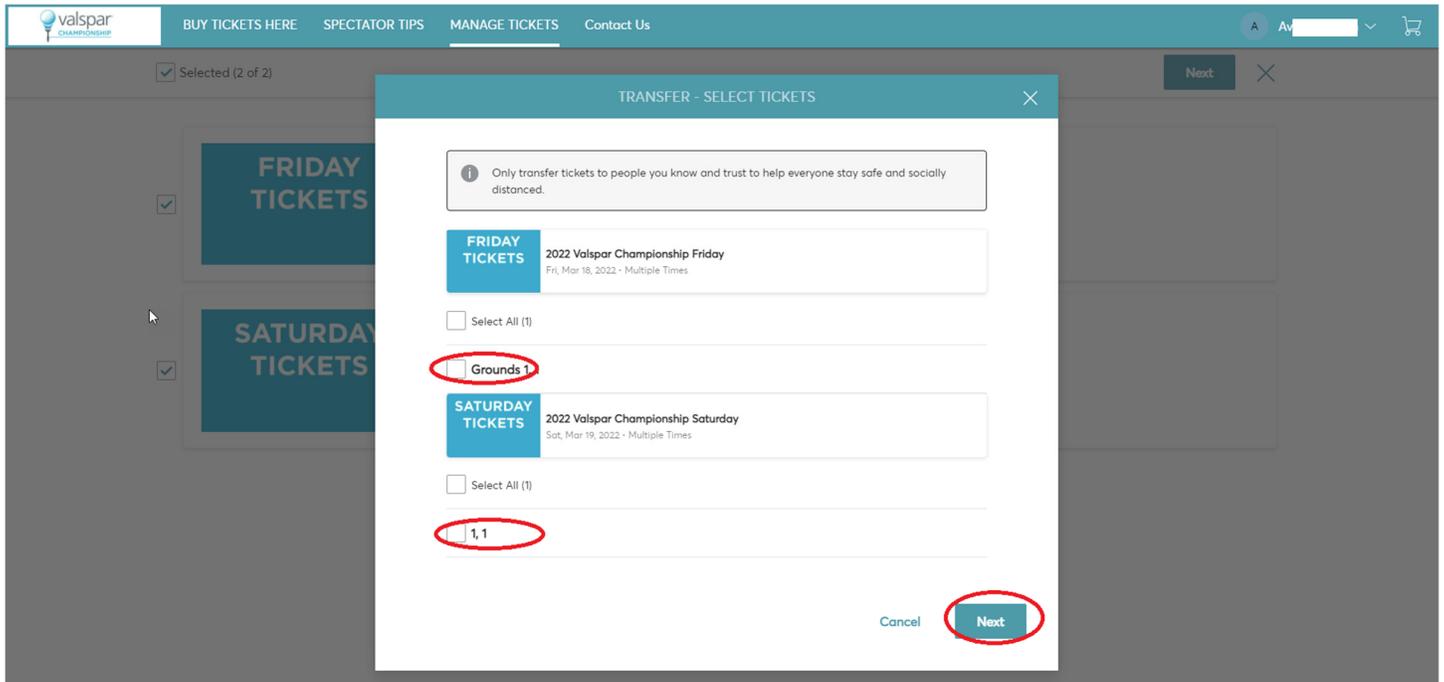
SATURDAY TICKETS 2022 Valspar Championship Saturday
Sat, Mar 19, 2022 • Multiple Times
Palm Harbor, FL — Innisbrook Copperhead Course



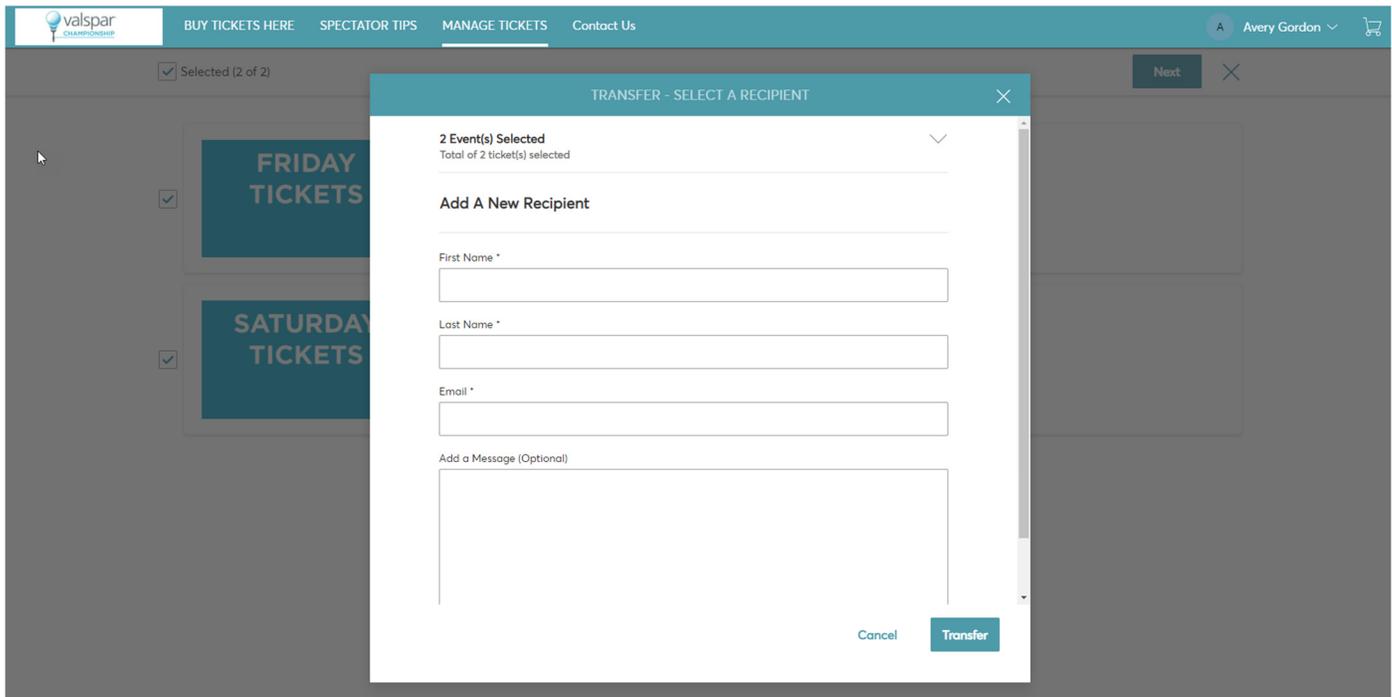
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9. Within each event select the boxes next to the tickets you wish to transfer, then click “Next”



10. “Add” for a new recipient or select a recipient from the list and click “Transfer” at bottom right.





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11. If the recipient does not want the tickets or you want to “take them back”, if the recipient has not accepted the tickets, you will still be able to cancel the transfer by clicking the words “Cancel Transfer” next to the seats that were transferred.

The screenshot shows the Valspar Championship website interface. At the top, there is a navigation bar with links for 'BUY TICKETS HERE', 'SPECTATOR TIPS', 'MANAGE TICKETS', and 'Contact Us'. On the left, there is a 'FRIDAY TICKETS' section for the 2022 Valspar Championship Friday, scheduled for Fri, Mar 18, 2022, at the Palm Harbor, FL — Innisbrook Copperhead Course. On the right, the 'My Tickets' section displays a pending transfer for 'Grounds 1, 1' with the text 'Transfer Pending: Waiting on John Valspar (tickets@thecopperheads.org) to claim.' A 'Cancel Transfer' button is circled in red.

12. Clicking on “Cancel Transfer” will cancel all seats (tickets/parking) being transferred, not just that specific ticket/parking. Click “Yes” to confirm the cancellation of the transfer

The screenshot shows a 'Cancel Transfer' modal dialog box overlaid on the website. The dialog contains a warning icon and the text 'Will cancel all 2 tickets'. Below this, it states 'These tickets are pending transfer to John Valspar (tickets@thecopperheads.org). Changed your mind? Tap "Yes" below to cancel the transfer.' The dialog lists two tickets: 'FRIDAY TICKETS' for 2022 Valspar Championship Friday (Fri, Mar 18, 2022) at Grounds 1, Seat 1, and 'SATURDAY TICKETS' for 2022 Valspar Championship Saturday (Sat, Mar 19, 2022) at Row 1, Seat 1. At the bottom of the dialog, there are two buttons: 'No' and 'Yes', with the 'Yes' button circled in red.