



VOLUNTEER COMMITTEE DESCRIPTIONS

March 18 – 24, 2024 | Copperhead Course at Innisbrook Resort | Palm Harbor, FL

ABOUT COMMITTEE DESCRIPTIONS

Valspar Championship volunteers have the opportunity to be involved in all aspects of our event. To help you choose where you might like to volunteer, we have split the committees up into distinct operational areas.

- Activations and Events
- Competition Support
- Fan Services
- Logistics and Operations
- Player Services
- Volunteer Services

Please note, closed committees require Committee Chair pre-approval and a passcode. These are denoted by an asterisk (*) below and by committee type within the descriptions.

ACTIVATIONS AND EVENTS

Color Scouts
Pro-Am*
Special Events

COMPETITION SUPPORT

Gallery Management
ShotLink Mobile Spotters
Standard Bearers
Walking Scorers*

FAN SERVICES

Admissions and Tickets
Fan Engagement
Hooters Owl's Nest
Information Booths and
Honorary Observers
Luxury Suite Hospitality
Merchandise
Tournament Office
Tournament Shuttles*
Will Call*

LOGISTICS AND OPERATIONS

Cart Management*
Communications*
On-Course Services
Supply Distribution*
Tournament Operations
Tournament Security*

PLAYER SERVICES

Caddie Services*
Child Care*
Locker Room*
Player Services*
Player Shuttles
Player Transportation
and Courtesy Cars
Practice Facilities*

VOLUNTEER SERVICES

Volunteer Operations*
Volunteer Services
Volunteer Shuttles and
Transportation

VOLUNTEER COMMITTEES

Admissions and Tickets

Serve as the official welcome committee for all spectators entering through various gates throughout the course. Volunteers on this committee will greet spectators, staff ticket booths at each gate, scan tickets, sell tickets, and assist with box office operations.

- **Committee Chair:** Deb and Doug Drangstveit
- **Dates of Operation:** Monday, Wednesday – Sunday
- **Shift Length:** 4 – 6 Hours

Caddie Services

Oversee PGA TOUR caddie registration.

- **Committee Chair:** Arlene Loughlin
- **Committee Type:** Closed
- **Dates of Operation:** Sunday – Sunday
- **Shift Length:** 8 – 12 Hours

Cart Management

Oversee and facilitate waivers being signed for all volunteers, vendors, staff, and other personnel who will be operating a golf cart or other utility vehicle on the grounds during tournament week. Ensure that all carts are labeled and clearly identified prior to the tournament and as needed through the week.

- **Committee Chair:** Tom Wess
- **Committee Type:** Closed
- **Dates of Operation:** Sunday – Sunday
- **Shift Length:** 6 – 8 Hours

Child Care

Volunteers work with the PGA TOUR staff to provide primary day care for PGA TOUR professionals' children. Background check required.

- **Committee Chair:** Ann Marie Bartz
- **Committee Type:** Closed
- **Dates of Operation:** Wednesday – Sunday
- **Shift Length:** 4 – 6 Hours
- **Age Requirement:** Must be 17 years or older

Color Scouts

Volunteers will walk the course to identify the most colorfully-dressed fans and distribute prizes. Able to provide general fan assistance, including directional information. Requires volunteer to be able to walk all 18-holes while carrying a backpack, as well as ability and willingness to engage fans, take photos, and communicate with tournament staff.

- **Committee Chair:** Andrew Ritter
- **Dates of Operation:** Thursday – Sunday
- **Shift Length:** 4 – 6 Hours

Communications

Oversee the daily distribution of tournament radios. Inventory radios upon return at the end of each day and charge for the next day.

- **Committee Chair:** Russ Longacre
- **Committee Type:** Closed

- **Dates of Operation:** Monday – Sunday
- **Shift Length:** 4 – 6 Hours

Competition Support: ShotLink Mobile Spotters

As ShotLink transitions into its most recent development (ShotLink 2.0), the Location Based Operator and Spotter roles have transitioned into a merged committee referred to as ShotLink Mobile Spotters (SMS). This new committee is essential to ShotLink being able to collect and distribute real time scoring and statistical data. ShotLink will now feature a PGA TOUR On-Course Scoring Tech on each hole.

Under the leadership of the Scoring Tech, the ShotLink Mobile Spotters will help locate and flag shots that miss the fairway/green, assist with ball flight from the tee, and relay pertinent information to the Scoring Tech such as penalty situations, obstructed shots, and detailed from locations. This new role will help deliver real-time distance data and statistics to be immediately computed and distributed to Scoreboards, TV, Internet, Gaming, and Mobile Applications.

Volunteers should have a basic knowledge of the game of golf and a commitment to timeliness, accuracy, and attention to detail. Effective teamwork and communication are essential in this role. All ShotLink Mobile Spotters should be physically able to walk around their assigned hole for the duration of their shift in potentially varied weather conditions. Quickly locating shots not in view for the Scoring Tech or Camera System is a key function of this role as it is vital to be able to gain accurate insight into the location of each shot.

Requirements: ShotLink Mobile Spotters (SMS) must complete the following – (i) successfully complete the short online training course, (ii) short virtual or in-person training session prior to tournament week, and (iii) complete ShotLink Disclosure Form. Volunteers who register for ShotLink Mobile Spotters will have the opportunity to select full- or half-day shifts.

- **Committee Chair(s):** Greg Gaynier, Joe Powers, and Scott Hagen
- **Dates of Operation:** Thursday – Sunday
- **Shift Length:** 4 – 6 Hours, 6 – 12 Hours
- **Age Requirement:** Must be 18 years or older

Competition Support: Walking Scorers

The Walking Scorer role is a critical volunteer position that requires mental and physical stamina, attention to detail, and a thorough understanding of the game of golf. The Walking Scorer accompanies a group of up to three players to keep score, track specific statistics, and capture real-time data that informs all aspects of the ShotLink system.

Walking Scorers must have the physical ability to easily keep pace with their group across all 18-holes without a break and in varying weather conditions. Scorers should be comfortable using a handheld digital device to record each shot, as well as the voice radio with a headset that allows for constant communication with the ShotLink staff.

Requirements: Walking Scorers must complete the listed training sessions – (i) successfully complete the mandatory online training and (ii) attend an in-person training on **Saturday, March 16, 2024 from 3:00 PM – 4:30 PM**. There will also be opportunities and requests to work during the Wednesday Pro-Am.

- **Committee Chair:** Michael Raymond
- **Committee Type:** Closed
- **Dates of Operation:** Wednesday – Sunday
- **Shift Length:** 6 – 8 Hours
- **Age Requirement:** Must be 18 years or older

Fan Engagement

Volunteers work directly with guests, sponsors, and tournament staff in special fan areas throughout the tournament. For example, volunteers may assist at vendor booths, distribute giveaways, assist our fans in numerous specialty activation zones, and/or engage with guests.

- **Committee Chair:** Dwight McEntire
- **Dates of Operation:** Wednesday – Sunday
- **Shift Length:** 4 – 6 Hours

Gallery Management Ambassadors

Gallery Management Ambassadors are given a unique inside and outside the ropes tournament experience and are assigned to the teeing area, fairway, and green of a specific hole (1 – 18), or to high traffic areas such as cross walks and hospitality areas. More specifically, Ambassadors are responsible for—(i) ensuring the safety of our guests and promoting safety policies, (ii) ensuring players and caddies have a safe way to cross from one hole to the next, (iii) knowing your role and area/able to answer questions, (iv) protecting the integrity of the competition, (v) managing gallery noise and traffic, (vi) monitoring cart movement on cart paths, (vii) protecting errant golf shots hit outside the ropes and keeping gallery from our players/caddies, and (viii) providing exceptional guest service.

- **Committee Chair(s):** Warren and Lynne Gilstrap, Rich Lee, and Tom Baron
- **Dates of Operation:** Monday – Sunday
- **Shift Length:** 4 – 6 Hours

Hooters Owl's Nest

Members of this committee work in the Hooters Owl's Nest premium ticket venue located behind Hole #12 Green. Primary responsibilities are greeting and checking tickets, providing information, and support to guests, as well as communicating any needs to tournament staff. Additionally, volunteers are needed to provide gallery management this area. This position requires standing for extended periods of time.

- **Hospitality Committee Chair:** Alyn Lynne
- **Gallery Management Committee Chair:** Jim Miskel
- **Dates of Operation:** Thursday – Sunday
- **Shift Length:** 4 – 6 Hours

Information Booths and Honorary Observers

Members of this committee work at a booth located near 1st and 10th tees, as well as admission gates throughout the course to greet and assist tournament guests with information on a wide variety of topics. These can include pairing guides, course map and directional assistance, suite locations, etc. The Information Booth committee also coordinates the Honorary Observer program and is the location of tournament Lost and Found. This position requires standing for extended periods of time.

- **Committee Chair:** Bernice Tessier
- **Dates of Operation:** Wednesday – Sunday
- **Shift Length:** 4 – 6 Hours

Locker Room

Volunteers provide support to players and caddies, servicing the locker room area to keep clean and orderly, as well as maintain the snacks and drinks supply. Receive and sort incoming packages for distribution to player lockers. Volunteers in this area must maintain the highest level of professionalism and discretion.

- **Committee Chair:** Allen Pier
- **Committee Type:** Closed

- **Dates of Operation:** Sunday – Sunday
- **Shift Length:** 8 – 12 Hours

Luxury Suite Hospitality

Members of this committee host premium guests in luxury suites and other hospitality areas greeting and checking credentials. Responsible for distributing tournament programs, pairings guides, and other materials. Provide information and support to guests and in communicating any needs to tournament staff.

- **Committee Chair(s):** Ellen Zuerndorfer and Sam Browning
- **Dates of Operation:** Thursday – Sunday
- **Shift Length:** 4 – 6 Hours

Merchandise

Volunteers will be working in one of the official Valspar Championship on-course merchandise shops. Positions within the shops include greeting and thanking patrons as they enter/exit, assisting patrons in locating and selecting merchandise, and cashiering, etc. The mission of the merchandise committee is to provide a pleasant and friendly shopping experience for each patron entering a Valspar Championship shop.

- **Committee Chair:** Rachel Fetner
- **Dates of Operation:** Monday – Sunday
- **Shift Length:** 4 – 6 Hours

On-Course Services

Volunteers perform a variety of on-course support tasks including distribution and collection of caddie bibs and towels and assisting Gallery Management Ambassadors and Practice Facilities at certain player crossing areas. Additional tasks assigned as needed. This committee requires the ability to work early mornings and late evenings.

- **Committee Chair(s):** Michael Mays and Ira Lockhart
- **Dates of Operation:** Monday – Sunday
- **Shift Length:** 4 – 6 Hours

Player Services

Assist with PGA TOUR player registration. Acts as concierge for players, handling general hospitality inquiries from players and their families, assist with ticket requests, and mailings, etc. for PGA TOUR players.

- **Committee Chair:** Kim Hollister
- **Committee Type:** Closed
- **Dates of Operation:** Sunday – Sunday
- **Shift Length:** 8 – 12 Hours


Player Shuttles

Members of this committee are responsible for golf cart transportation and shuttling of PGA TOUR players, caddies, families, and various tournament personnel to, from, and around the course.

- **Committee Chair(s):** Andreas Kraemer and JoAnn Balfrey
- **Dates of Operation:** Monday – Sunday
- **Shift Length:** 6 – 8 Hours

Player Transportation and Courtesy Cars

Members of this committee are responsible for vehicle preparation to take place prior to the tournament, distribution throughout tournament week, and transportation of Tournament Courtesy Vehicles to and from the airport and other locations as assigned. During tournament



week, drive cars to transport PGA TOUR players, caddies, families, and various tournament personnel to and from the course. They may also run errands as requested by tournament office staff, or PGA TOUR staff and/or players.

Requirements: Volunteers must have a valid Driver's License, knowledge of the local area, and should be available for assignments before and after tournament week.

- **Committee Chair:** Andreas Kraemer and JoAnn Balfrey
- **Dates of Operation:** Pre-Tournament, Monday – Sunday, and Post-Tournament
- **Shift Length:** 6 – 8 Hours

Practice Facilities

Oversee the day-to-day operations of the practice facility including the driving range and putting green, as well as the surrounding spectator areas. Responsible for the setup and tear down of practice facilities each day. As PGA TOUR professionals enter and exit the range, volunteers are responsible for setting up nameplates, providing players with golf balls, and other general assistance. Volunteers will help marshal the practice facility area including player crossings. This position works outside all day and volunteers must be comfortable and prepared for all weather conditions. Due to the nature of the event, morning shifts begin early, and afternoon shifts may end late.

- **Committee Chair:** Lena Norfelt
- **Committee Type:** Closed
- **Dates of Operation:** Sunday – Sunday
- **Shift Length:** 6 – 8 Hours

Pro-Am

Assist tournament staff with pro-am registration, parties, and gift distribution. Volunteers will be asked to provide support in various ways on pro-am days, including but not limited to, bag handling, caddie bib distribution, tee time assistance, awards presentation, and post event party.

- **Committee Chair(s):** TBD
- **Committee Type:** Closed
- **Dates of Operation:** Monday – Wednesday, Monday After
- **Shift Length:** 4 – 6 Hours

Special Events

As a Special Events volunteer, individuals will have the opportunity to take part in bringing all tournament week supporting events to life. These specialty events include, but are not limited to Publix Copperhead 5K, Executive Women's Day, Junior Clinic, Valspar LIVE presented by Chick-fil-A, as well as to assist with the 50/50 Raffle. Volunteer responsibilities will vary event to event.

- **Committee Chair:** Andrew Ritter
- **Dates of Operation:** Sunday – Sunday
- **Shift Length:** 4 – 6 Hours

Standard Bearers


Accompany an assigned group/pairing with a standard displaying player names and scores in relation to par on a cumulative basis. Must be able to carry a standard sign (approximately 10 lbs.) and walk all 18-holes. There will be additional mandatory training required prior to the tournament.

- **Committee Chair(s):** Ken Rush and Jason Miller
- **Dates of Operation:** Thursday – Sunday
- **Shift Length:** 6 – 8 Hours

Supply Distribution

Distribution of food and beverage products to various locations including but not limited to player





locker rooms, volunteer tents, on and off course, Hole #1 and #10 Tees, ShotLink Trailers, etc. Coordination and distribution of boxed lunches and other food items on and off course. Volunteers must be able to manage moderate to heavy lifting, as well as navigating golf carts through high-traffic areas.

- **Committee Chair:** Luann Mularz
- **Dates of Operation:** Monday – Sunday
- **Shift Length:** 6 – 8 Hours

Tournament Office

Volunteers on this committee will be stationed at the Tournament Office located inside Innisbrook Resort. The primary responsibility of these volunteers is to answer the Valspar Championship phones and assist with any questions or challenges that may arise. Additionally, the volunteer will work directly with tournament staff on various projects. This position will work inside, in an office setting all day. Volunteers will begin taking short “training” shifts in the office beginning February 2024.

- **Committee Chair:** Sandra Edwards
- **Dates of Operation:** February – March
- **Shift Length:** 4 – 6 Hours

Tournament Operations

Volunteers will distribute materials on-course, including tournament programs, pairings guides, etc. Most importantly, this committee will require flexibility as volunteers will be responsible for “trouble shooting” and covering late arising situations, filling in wherever help is needed on a variety of committees.

- **Committee Chair(s):** John Linse and Tom Long
- **Dates of Operation:** Monday – Sunday
- **Shift Length:** 4 – 6 Hours

Tournament Security

The tournament security team will work as a group to ensure the safety and security of Valspar Championship. Ability to walk all 18-holes of the golf course is required. Individuals who wish to join the tournament security team should have law enforcement experience (retired or active). An interview will be conducted following online registration to confirm your experience.

- **Committee Chair(s):** Bob Stinson and Gene Anderson
- **Committee Type:** Closed
- **Dates of Operation:** Sunday – Sunday
- **Shift Length:** 8 – 12 Hours


Tournament Shuttles

Volunteers will drive golf cart shuttles for individuals requiring additional assistance, transporting from the gate entrances to various locations within the course, volunteers, and hospitality patrons. Volunteers on this committee will need to follow strict guidelines on when and where to shuttle and who may be shuttled. Must have a valid driver's license.

- **Committee Chair(s):** Don Noble, Mark Rudolph, and Steven Kuntzler
- **Committee Type:** Closed
- **Dates of Operation:** Monday – Sunday
- **Shift Length:** 6 – 8 Hours
- **Age Requirement:** Must be 21 years or older

Volunteer Operations

Volunteers on this committee will assist with volunteer uniform and credential preparation and distribution, as well as staffing volunteer headquarters. This team will work alongside the





Volunteer Services, assisting with pre-tournament work as needed.

- **Committee Chair(s):** Peggy Daugherty and Fred Fricke
- **Committee Type:** Closed
- **Dates of Operation:** Varied dates prior to and during tournament week
- **Shift Length:** 6 – 8 Hours

Volunteer Services

Volunteers on this committee will assist with volunteer uniform distribution prior to the tournament, as well as assist with any other pre-tournament volunteer needs. During tournament week, the team will staff the Volunteer Oasis Tents located throughout the course. Responsibilities will include keeping food and beverage stocked at each tent, keeping the committee chair advised of specific needs in each location, monitoring access to the tents, and assisting with any volunteer giveaways in each location as needed.

- **Committee Chair(s):** Mark Symkowiak
- **Dates of Operation:** Varied dates pre-tournament, Tuesday – Sunday
- **Shift Length:** 6 – 8 Hours

Volunteer Shuttles and Transportation

During tournament week, assist with all forms of volunteer transportation and shuttling on-site and around the course. They may also run errands as requested by tournament office staff, or PGA TOUR staff and/or players.

Requirements: Volunteers must have a valid Driver's License, knowledge of the local area, and should be available for assignments before and after tournament week.

- **Committee Chair(s):** Brian Closs
- **Dates of Operation:** Monday - Sunday
- **Shift Length:** 6 – 8 Hours

Will Call

Assist with ticket office will call at various gates and/or off-site.

- **Committee Chair:** Bonnie Hazlett
- **Committee Type:** Closed
- **Dates of Operation:** Monday – Sunday
- **Shift Length:** 6 – 8 Hours

ADDITIONAL OPPORTUNITIES

Volunteers who are looking for additional ways to get involved outside of the (3) required volunteer shifts, may also provide assistance to the concert (Valspar LIVE), and/or transportation committees without interfering with their volunteer commitment. Please note, your desire to assist in these areas will come by selecting one or more options when registering as a volunteer online.

CLOSED COMMITTEES

These committees require committee chair pre-approval and a passcode for registration. If you have an interest in joining a closed committee, please send the following information to volunteer@thecopperheads.org.

- Name
 - Email
 - Number of years as a volunteer
 - Prior experience on the specific committee in question and/or interest in committee
- 